

06-01-00

A

PATENT APPLICATION TRANSMITTAL LETTER

(Large Entity)

Docket No.

99EC035/77526

10490 U.S. PTO



05/31/00

TO THE ASSISTANT COMMISSIONER FOR PATENTS

Transmitted herewith for filing under 35 U.S.C. 111 and 37 C.F.R. 1.53 is the patent application of:

Eric James

For: **SYSTEM AND METHOD FOR AUTOMATICALLY MONITORING AND DISPLAYING ENTITY PHYSICAL LOCATION INFORMATION IN A CALL CENTER**

Enclosed are:

- ☒ Certificate of Mailing with Express Mail Mailing Label No. **EL045291127US**
- ☒ Spec. 25 pages - 5 sheets of drawings.
- ☐ A certified copy of a \_\_\_\_\_ application.
- ☒ Declaration ☒ Signed. ☐ Unsigned.
- ☒ Power of Attorney
- ☐ Information Disclosure Statement
- ☐ Preliminary Amendment
- ☒ Other: Assignment Document with PTO/1595 and authorization to charge Dep. Account for Fee

jc515 U.S. PTO  
09/584306  
05/31/00

CLAIMS AS FILED

For	#Filed	#Allowed	#Extra	Rate	Fee
Total Claims	52	- 20 =	32	x \$18.00	\$576.00
Indep. Claims	3	- 3 =	0	x \$78.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
BASIC FEE					\$690.00
TOTAL FILING FEE					\$1,266.00

- ☐ A check in the amount of \_\_\_\_\_ to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. **03-2470** as described below. A duplicate copy of this sheet is enclosed.
  - ☒ Charge the amount of **\$1,266.00** as filing fee.
  - ☒ Credit any overpayment.
  - ☒ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.
  - ☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Dated: May 31, 2000

I hereby certify that this paper is being deposited with the United States Postal Service as Express Mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on this date.

Date 5/31/00

Express Mail Label No.

EL045291127US

cc:

Indira Saladi  
Signature

Indira Saladi, Reg. No. 45,759

**CERTIFICATE OF MAILING BY "EXPRESS MAIL" (37 CFR 1.10)**Applicant(s): **Eric James**

Docket No.

**99EC03577526**

Serial No.

Filing Date

**May 31, 2000**

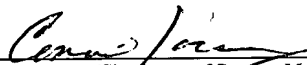
Examiner

Group Art Unit

Invention:

**SYSTEM AND METHOD FOR AUTOMATICALLY MONITORING AND DISPLAYING ENTITY PHYSICAL LOCATION INFORMATION IN A CALL CENTER**I hereby certify that this **Patent application papers***(Identify type of correspondence)*

is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 in an envelope addressed to: The Assistant Commissioner for Patents, Washington, D.C. 20231 on

**May 31, 2000***(Date)***Connie Jacox***(Typed or Printed Name of Person Mailing Correspondence)**(Signature of Person Mailing Correspondence)***EL045291127US***("Express Mail" Mailing Label Number)***Note: Each paper must have its own certificate of mailing.**